

## EPCOT CAREER SOLUTIONS LTD.

### CV BUILDER SYSTEM REQUIREMENTS

The CV Builder tool requires the use of:

1. Microsoft Word 2003 or above (also works with Word Starter, but not Microsoft Works)
2. Microsoft Internet Explorer 8.0 or above, or latest version of Chrome
3. Adobe Flash Player 10.3 or above
4. Allow Pop-ups

The Tool does not currently work using Safari, Firefox, tablet or mobile browsers.

### DESKTOP SYSTEM REQUIREMENTS

Latest version of Adobe® Flash® Player (latest version 10.3) with the following minimum hardware configurations for **Microsoft® Windows®**:

<b>Processor</b>	Intel Pentium 4 2.33GHz, Athlon 64 2800+ or faster processor (or equivalent)
<b>Memory</b>	128MB of RAM
<b>Graphics memory</b>	128MB of graphics memory

Flash Player 10.3 is supported on the following desktop operating systems and browsers:

<b>Platform</b>	<b>Operating systems</b>	<b>Browsers<sup>2</sup></b>
Windows	Windows 7 or higher Windows Vista®, Windows XP, Windows Server 2003 or higher	Internet Explorer 8.0 and above

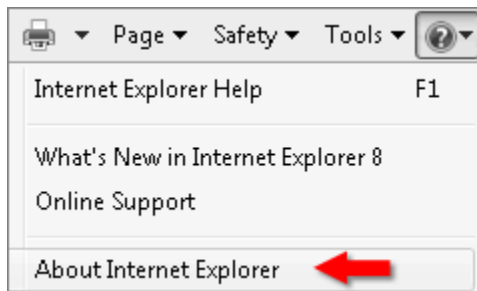
## 1. Determine if you are using a 32-bit version of Internet Explorer on a 64-bit version of Windows

Flash Player works only with 32-bit version of Internet Explorer. Make sure that you are using a 32-bit Internet Explorer by following these instructions:

### Windows with Internet Explorer

To make sure that you are using a 32-bit version of Internet Explorer, follow these steps:

1. In Internet Explorer's Help menu, select Help > About Internet Explorer. (In some versions of Internet Explorer, select the question mark in the upper-right corner to select About Internet Explorer).



2. If you do not see the words "64-bit Edition" next to the version number, you are running a 32-bit version of Internet Explorer. Continue to [Determine the version of Flash Player you installed, if any.](#)
3. If you **do** see the words "64-bit Edition," go to [Flash Player on 64-bit operating systems](#) to continue troubleshooting your Flash Player installation.

---

## 2. Check whether an older Flash Player version is already installed

Before you troubleshoot Flash Player installation, determine the version of Flash Player you have installed, if any. You can see if it is working and whether it is the latest version available for your operating system. Follow these steps:

1. Go to <http://www.adobe.com/software/flash/about>. If you have already successfully installed Flash Player, the page displays the Adobe Flash Player version as shown in the following image:



**Note:** It's possible that the version number in this example is different than the version you have installed.

If you have not successfully installed Flash Player, you don't see the image.

2. The same page <http://www.adobe.com/software/flash/about> has a table that shows the latest Flash Player version available for your operating system. If the version information shown in step 1 does not match the latest version shown in the table, upgrade to the latest version. To upgrade, continue to [Uninstall previous versions of Flash Player](#).

---

### 3. Uninstall previous versions of Flash Player

Before you install Flash Player for any Windows browser, uninstall all previous Flash Player versions and restart your computer. Follow these steps:

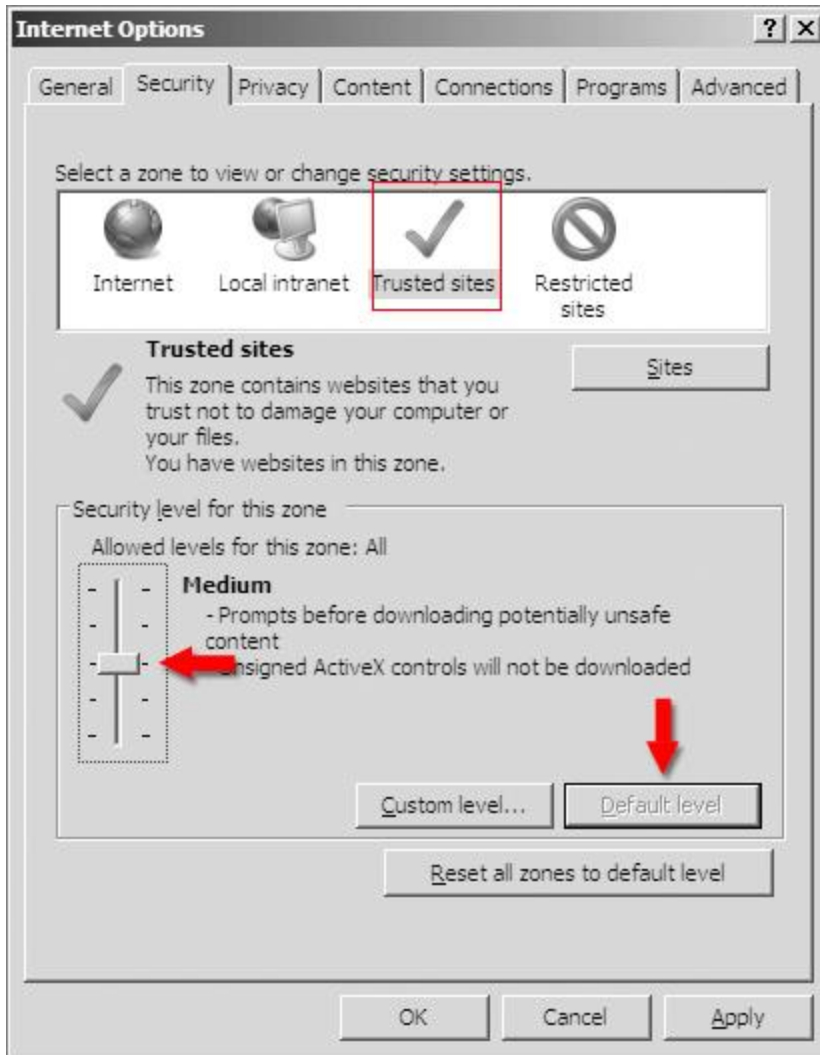
1. Uninstall all previous Flash Player versions and restart your computer. For Flash Player uninstall instructions, see [Uninstall Flash Player](#).
2. Restart your computer after uninstalling.
3. If you are using Internet Explorer, continue to [Verify Internet Explorer security and ActiveX settings](#). Otherwise, continue to [Download and install Adobe Flash Player](#).

---

### 4. Verify Internet Explorer security and ActiveX settings

Make sure that Internet Explorer security default level is set to Medium. This level allows viewing ActiveX controls, such as Flash Player. To set browser security to Medium, perform the following steps:

5. Open Internet Explorer.
6. Choose Tools > Internet Options.
7. Select the Security tab.
8. Select Trusted Sites zone.
9. Select the Default Level button. (If the Default Level button is dimmed, continue to the next step).
10. Move the slider until the security level is Medium.
11. Select Apply.
12. Select the Internet zone.
13. Repeat steps 5 - 7. When done, select OK.



---

## 5. Download and install Adobe Flash Player

If you haven't already done so, [Uninstall previous versions of Flash Player](#). Then, download and install Flash Player from the Adobe [Flash Player Download Center](#).

***Adobe licenses download technologies from Solid State Networks in Phoenix, Arizona. For more information on Solid State Networks and their products, click [here](#).***

If you are having trouble downloading and installing Adobe Flash player, ensure that:

- **JavaScript is enabled.**

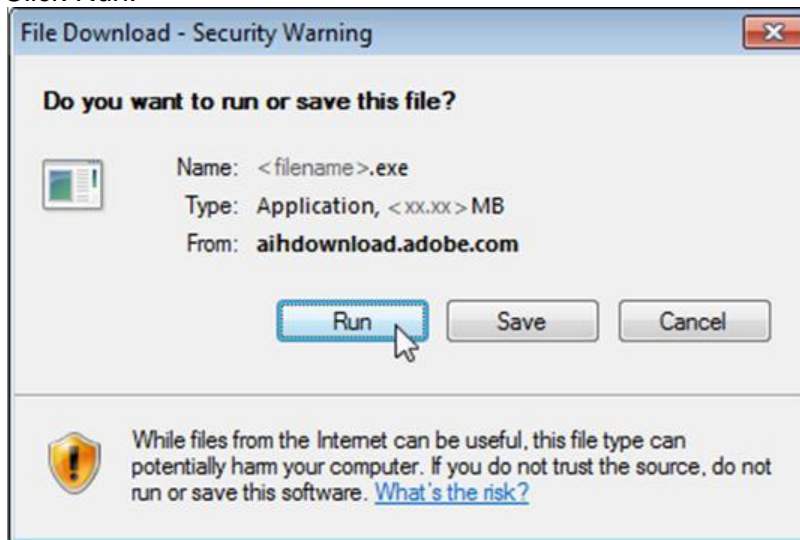
For example, Follow these steps to enable JavaScript.

1. Open Internet Explorer.
2. Choose Tools > Internet Options.
3. Select the Security tab.

4. Select the Trusted sites zone.
5. Select the Custom Level.
6. Find the section "Scripting."
7. Set Active scripting to Enable.
8. Click OK.
9. Select Internet zone.
10. Repeat steps 5 - 8.

### Download and install Adobe Flash Player Continued...

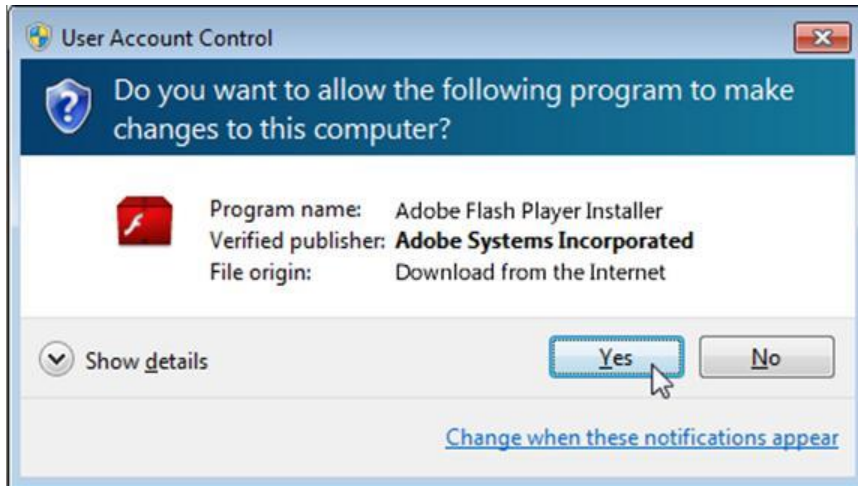
1. Click Download Now.  
You are prompted to Run or Save the Adobe Flash Player installer.
2. Click Run.



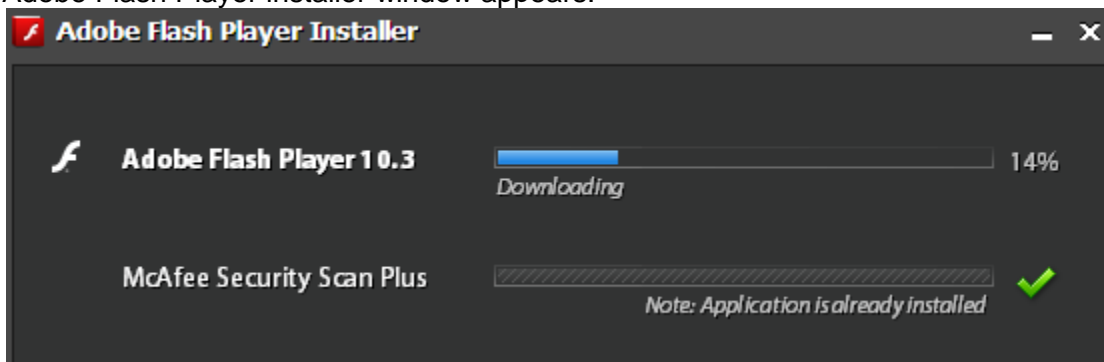
Internet Explorer and Windows sometimes show one or more security warnings.

3. Click Run or Yes to temporarily install the Adobe Flash Player installer.





Adobe Flash Player installer window appears.



4. Wait for the installation to complete.
5. After the installation is complete, click Finish.

